Directique
Customer Quality Perspectives

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TELECOMMUNICATIONS REGULATORY AUTHORITY
Kingdom of Bahrain - مملكة البحرين

QUALITY OF MOBILE SERVICES
BILLING AUDIT
KINGDOM OF BAHRAIN – 2020

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15, rue Henri Regnault 75014 PARIS
+33 45 45 45 85 directique@directique.fr www.directique.fr siret : 324 007 822 00038 – APE : 70222

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This study is published in accordance with Articles 3(b)(1), 3(c)(2), 3(c)(4) and Article 54 of the Telecommunications Law. The purpose of the study is to evaluate and benchmark Quality Levels offered by Mobile Network Operators, Batelco, Viva and Zain, in the Kingdom of Bahrain. The independent study was conducted with an objective End-user perspective by Cabinet Directique and does not represent any views of the Authority.

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1. Reader's Advice

For a proper understanding of this report, readers are advised to take into account the following key elements:

Quality of Mobile Services Audit is a snapshot of the observed quality and performance offered by Mobile Operators at the time of the measurements campaign.

Mobile Operators are continuously performing modifications and upgrades (including during the audit). Performance at the time of reading the report may be different.

TRA deliberately chose to assess quality from the end user perspective, which involves for example carrying out measurements with mobile devices which are available in Mobile Operator shops, behaving like the user on the field and cross network testing.

2. EXECUTIVE SUMMARY

2.1. REPORT OBJECTIVE

The aim of this report is to evaluate, from an end-user perspective, the accuracy of the billing systems used by mobile network Operators Batelco, STC Bahrain and Zain for the following key services:

- National Calls
- National Short Message Services (SMS)
- Data

Subscriber identity modules (SIM cards) used in this study are post-paid packages.

The Authority selected Directique, an international consulting firm, to conduct the assessment using a test method designed to gather a faithful qualitative records from an End-users' point of view, avoiding assessing quality through a pure technical angle as this is performed by Mobile Operators themselves on a regular basis.

This audit was conducted from the 20th November 2020 to the 13th January 2021 inclusive.

2.2. POSTPAID PACKAGES

2.2.1. BATELCO

6 postpaid plans have been subscribed.

The tab here under gives for each line of the plan the effective billing and the correspondence with the actual consummation:

Batelco – Postpaid n°1 - 32111783
Super 16 Contract

- Free local minutes to all operators = 1 300 + 200 bonus
- Local call rates = BD 0.016 / minute all operators
- SMS rates = BD 0.032 on net and off nets
- 22GB Data on 4G network

Monthly Rental Charges	Start Date	End Date	Total (BD)	Billing ok?
Month 1 - Super 16 contract – Charge	11/11/2020	10/12/2020	16.000	☑
Month 2 - Super 16 contract - Charge	11/12/2020	10/01/2021	16.000	☑
Month 3 - Super 16 contract - Charge	11/01/2021	10/02/2021	16.000	☑

Usage Charges Details	Total usage	Allowance	additional usage	Total (BD)	Billing ok?
Mobile Voice Services					
Month 1 - National Calls	201 min	1 300	0.	0	☑
Month 1 - SMS to Premium (Free)	8 SMS		0	0	☑

Month 2 - National Calls	9 min	1 300	0.	0	☑
Month 2 - SMS to Premium (Free)	10 SMS		0	0	☑
Internet Services					
Month 2 - 20 GB Data Voucher	29/12/2020		0.	10.000	☑
Month 2 - 20 GB Data Voucher	03/01/2021		0.	10.000	☑
Month 2 - 20 GB Data Voucher	07/01/2021		0.	10.000	☑
Month 2 - 3 GB Data Voucher	04/01/2021		0.	3.000	☑
Month 2 - 8 GB Data Voucher	03/01/2021		0.	5.000	☑
Other Services					
Month 1 - Print Bill				0.750	☑
Month 2 - Print Bill				0.750	☑
Month 3 - Print Bill				0.750	☑

Batelco – Postpaid n°2 - 32166783
Super 16 Contract

- Free local minutes to all operators = 1 300 + 200 bonus
- Local call rates = BD 0.016 / minute all operators
- SMS rates = BD 0.032 on net and off nets
- 22GB Data on 4G network

Monthly Rental Charges	Start Date	End Date	Total (BD)	Billing ok?
Month 1 - Super 16 contract – Charge	11/11/2020	10/12/2020	16.000	☑
Month 2 - Super 16 contract - Charge	11/12/2020	10/01/2021	16.000	☑
Month 3 - Super 16 contract - Charge	11/01/2021	10/02/2021	16.000	☑

Usage Charges Details	Total usage	Allowance	additional usage	Total (BD)	Billing ok?
Mobile Voice Services					
Month 1 - SMS to Premium (Free)	8 SMS		0	0	☑
Internet Services					
Month 1 - 20 GB Data Voucher	06/12/2020		0.	10.000	☑
Month 2 - 20 GB Data Voucher	23/12/2020		0.	10.000	☑
Month 2 - 20 GB Data Voucher	24/12/2020		0.	10.000	☑
Other Services					
Month 1 - Print Bill				0.750	☑
Month 2 - Print Bill				0.750	☑
Month 3 - Print Bill				0.750	☑

Batelco – Postpaid n°3 - 38311691
Super 16 Contract

- Free local minutes to all operators = 1 300 + 200 bonus
- Local call rates = BD 0.016 / minute all operators
- SMS rates = BD 0.032 on net and off nets
- 22GB Data on 4G network

Monthly Rental Charges	Start Date	End Date	Total (BD)	Billing ok?
Month 1 - Super 16 contract – Charge	11/11/2020	10/12/2020	16.000	☑
Month 2 - Super 16 contract - Charge	11/12/2020	10/01/2021	16.000	☑
Month 3 - Super 16 contract - Charge	11/01/2021	10/02/2021	16.000	☑

Usage Charges Details	Total usage	Allowance	additional usage	Total (BD)	Billing ok?
Mobile Voice Services					
Month 1 - National Calls	1 min	1 300	0.	0	☑
Month 1 - SMS to Premium (Free)	8 SMS		0	0	☑
Month 2 - SMS to Premium (Free)	1 SMS		0	0	☑
Internet Services					
Month 2 - 8 GB Data Voucher	05/01/2021		0.	5.000	☑
Other Services					
Month 1 - Print Bill				0.750	☑
Month 2 - Print Bill				0.750	☑
Month 3 - Print Bill				0.750	☑

Batelco – Postpaid n°4 - 38311786
Super 16 Contract

- Free local minutes to all operators = 1 300 + 200 bonus
- Local call rates = BD 0.016 / minute all operators
- SMS rates = BD 0.032 on net and off nets
- 22GB Data on 4G network

Monthly Rental Charges	Start Date	End Date	Total (BD)	Billing ok?
Month 1 - Super 16 contract – Charge	11/11/2020	10/12/2020	16.000	☑
Month 2 - Super 16 contract - Charge	11/12/2020	10/01/2021	16.000	☑
Month 3 - Super 16 contract - Charge	11/01/2021	10/02/2021	16.000	☑

Usage Charges Details	Total usage	Allowance	additional usage	Total (BD)	Billing ok?
Mobile Voice Services					
Month 1 - National Calls	689 min	1 300	0.	0	☑
Month 1 - SMS	281 SMS	0	281	8.430	☑
Month 1 - SMS to Premium (Free)	1 SMS		0	0	☑

Month 2 - National Calls	905 min	1 300	0.	0	☑
Month 2 - SMS	430 SMS	0	430	12.900	☑
Internet Services					
Other Services					
Month 1 - Print Bill				0.750	☑
Month 2 - Print Bill				0.750	☑
Month 3 - Print Bill				0.750	☑

Batelco – Postpaid n°5 - 38311936
Super 16 Contract

- Free local minutes to all operators = 1 300 + 200 bonus
- Local call rates = BD 0.016 / minute all operators
- SMS rates = BD 0.032 on net and off nets
- 22GB Data on 4G network

Monthly Rental Charges	Start Date	End Date	Total (BD)	Billing ok?
Month 1 - Super 16 contract – Charge	11/11/2020	10/12/2020	16.000	☑
Month 2 - Super 16 contract - Charge	11/12/2020	10/01/2021	16.000	☑
Month 3 - Super 16 contract - Charge	11/01/2021	10/02/2021	16.000	☑

Usage Charges Details	Total usage	Allowance	additional usage	Total (BD)	Billing ok?
Mobile Voice Services					
Month 1 - National Calls	8 851 min	1 647	7 204	108.060	☑
Month 1 - SMS	268 SMS	0	268	7.920	☑
Month 2 - National Calls	1 186 min	1 300	0.	0	☑
Month 2 - SMS	413 SMS	0	413	12.390	☑
Internet Services					
Other Services					
Month 1 - Print Bill				0.750	☑
Month 2 - Print Bill				0.750	☑
Month 3 - Print Bill				0.750	☑

Batelco – Postpaid n°6 - 39300496
Data only – 1TB Unlimited

- 1TB Unlimited
- Package Speed up to Max 5G

Monthly Rental Charges	Start Date	End Date	Total (BD)	Billing ok?
Month 1 – Data only – 1TB – Charge	28/10/2020	27/11/2020	38.092	☑
Month 2 – Data only – 1TB – Charge	28/11/2020	27/12/2020	38.092	☑
Month 3 – Data only – 1TB – Charge	28/12/2020	27/01/2021	38.092	☑

Usage Charges Details	Total usage	Allowance	additional usage	Total (BD)	Billing ok?
Other Services					
Month 1 - Print Bill				0.750	☑
Month 2 - Print Bill				0.750	☑
Month 3 - Print Bill				0.750	☑

Conclusion: Volumes of Locals Calls, SMS and Data are correctly calculated and charged.

2.2.2. STC Bahrain

4 postpaid plans have been subscribed.

The tab here under gives for each line of the plan the effective billing and the correspondence with the actual consummation:

STC – Postpaid n°1 - 33230480
STC New Postpaid SIM Only LTE BD 19 Plan

- Free local min. to all operators = 1 800
- Local call rates = 25 fils/min.
- 27GB Data on 4G network

Monthly Rental Charges	Start Date	End Date	Total (BD)	Billing ok?
Month 1 – STC New Postpaid SIM Only LTE BD 19 Plan	20/11/2020	19/12/2020	19.000	☑
Month 2 – STC New Postpaid SIM Only LTE BD 19 Plan	20/12/2020	19/01/2021	19.000	☑

Usage Charges Details	Total usage	Allowance	additional usage	Total (BD)	Billing ok?
Internet Services					
Month 1 – National Data	18.6941GB	18.6941GB	0GB	0.000	☑
Month 2 – National Data	53.9718GB	53.971GB	0GB	0.000	☑
Other Charges					
Month 2 - Mobile data Once-Off 10HC	24/12/2020			10.000	☑
Month 2 - Mobile data Once-Off 5HC	27/12/2020			5.000	☑
Month 2 - Mobile data Once-Off 3HC	28/12/2020			3.000	☑

STC – Postpaid n°2 - 33230610
STC New Postpaid SIM Only LTE BD 19 Plan

- Free local min. to all operators = 1 800
- Local call rates = 25 fils/min.
- 27GB Data on 4G network

Monthly Rental Charges	Start Date	End Date	Total (BD)	Billing ok?
Month 1 – STC New Postpaid SIM Only LTE BD 19 Plan	20/11/2020	19/12/2020	19.000	☑
Month 2 – STC New Postpaid SIM Only LTE BD 19 Plan	20/12/2020	19/01/2021	19.000	☑

Usage Charges Details	Total usage	Allowance	additional usage	Total (BD)	Billing ok?
Internet Services					
Month 1 – National Data	30.2436GB	30.2436GB	0GB	0.000	☑
Month 2 – National Data	113.3459GB	113.3459GB	0GB	0.000	☑
International SMS					

Month 1 – International SMS	1 SMS		0.025	☑
Other Charges				
Month 2 - Mobile data Once-Off 10HC	03/01/2021		10.000	☑
Month 2 - Mobile data Once-Off 5HC	05/01/2021		5.000	☑
Month 2 - Mobile data Once-Off 10HC	06/01/2021		10.000	☑
Month 2 - Mobile data Once-Off 3HC	07/01/2021		3.000	☑
Month 2 - Mobile data Once-Off 10HC	09/01/2021		10.000	☑
Month 2 - Mobile data Once-Off 10HC	11/01/2021		10.000	☑
Month 2 - Mobile data Once-Off 5HC	12/01/2021		5.000	☑
Month 2 - Mobile data Once-Off 3HC	13/01/2021		3.000	☑
Month 2 - Mobile data Once-Off 1HC	13/01/2021		1.000	☑
Month 2 - Mobile data Once-Off 3HC	13/01/2021		3.000	☑
Month 2 - Mobile data Once-Off 10HC	19/01/2021		10.000	☑

STC – Postpaid n°3 - 33230640

STC New Postpaid SIM Only LTE BD 19 Plan

- Free local min. to all operators = 1 800
- Local call rates = 25 fils/min.
- 27GB Data on 4G network

Monthly Rental Charges	Start Date	End Date	Total (BD)	Billing ok?
Month 1 – STC New Postpaid SIM Only LTE BD 19 Plan	20/11/2020	19/12/2020	19.000	☑
Month 2 – STC New Postpaid SIM Only LTE BD 19 Plan	20/12/2020	19/01/2021	19.000	☑

Usage Charges Details	Total usage	Allowance	additional usage	Total (BD)	Billing ok?
Internet Services					
Month 1 – National Data	2.9431GB	2.9431GB	0GB	0.000	☑
Month 2 – National Data	58.008GB	58.008GB	0GB	0.000	☑
Other Charges					
Month 2 - Mobile data Once-Off 10HC	24/12/2020			10.000	☑
Month 2 - Mobile data Once-Off 5HC	25/12/2020			5.000	☑
Month 2 - Mobile data Once-Off 3HC	29/12/2020			3.000	☑

STC – Postpaid n°4 - 77050584

STC Home Broadband 30 LTE Plan

- 300GB Data on 4G+ network

Monthly Rental Charges	Start Date	End Date	Total (BD)	Billing ok?
Month 1 – STC Home Broadband 30 LTE Plan	20/11/2020	19/12/2020	30.000	☑

Month 2 – STC Home Broadband 30 LTE Plan	20/12/2020	19/01/2021	30.000	☑

Usage Charges Details	Total usage	Allowance	additional usage	Total (BD)	Billing ok?
Internet Services					
Month 1 – National Data	17.1925GB	17.1925GB	0GB	0.000	☑
Month 2 – National Data	532.4697GB	532.4697GB	0GB	0.000	☑
Other Charges					
Month 1 – Home Broadband 5G Add	20/12/2020			5.000	☑
Month 2 – Home Broadband 5G Add	20/12/2020			5.000	☑

Conclusion: Volumes of Locals Calls, SMS and Data are correctly calculated and charged.

2.2.3. ZAIN

4 postpaid plans have been subscribed.

The tab here under gives for each line of the plan the effective billing and the correspondence with the actual consummation:

Zain – Postpaid n°1 - 66350088
Package Postpaid BD 15
Package Double Data and Minutes BD15

- Local Calls = 1 200 min + 200 min.
- Local call rates = 15 fils/min.
- SMS rates = 30 fils
- 16GB Data on 4G network + 28GB Data

Monthly Rental Fees	Start Date	End Date	Total (BD)	Billing ok?
Month 1 - Package Charges Postpaid 15	01/12/2020	31/12/2020	15.000	☑

Usage	Total usage	Allowance	additional usage	BD	Billing ok?
Periodic Subscription					
Month 1 - Zain Data Top up 50GB				10.000	☑
Month 1 - Zain Data Top up 20GB				5.000	☑
Month 1 - Zain Data Top up 4GB				3.000	☑
Month 1 - Zain Data Top up 1GB				1.000	☑
Data					
Month 1 – Data	135.762GB	135GB	0.761GB	0.000	☑

Zain – Postpaid n°2 - 66933744
Package Postpaid BD 15
Package Extra 3GB Free
Package New ADDON - Postpaid BD15

- Local Calls = 1 200 min + 200 min.
- Local call rates = 15 fils/min.
- SMS rates = 30 fils
- 16GB Data on 4G network + 3GB Data + 17GB Data

Monthly Rental Fees	Start Date	End Date	Total (BD)	Billing ok?
Month 1 - Package Charges Postpaid 15	01/12/2020	31/12/2020	15.000	☑

Usage	Total usage	Allowance	additional usage	BD	Billing ok?
Periodic Subscription					
Month 1 – Song dedication weekly				0.160	☑
Month 1 – Song dedication weekly				0.160	☑

Month 1 – Song dedication weekly				0.160	☑
Month 1 – Song dedication weekly				0.160	☑
Data					
Month 1 – Data	7.702GB	7.686GB	0.016GB	0.000	☑

Zain – Postpaid n°2 - 66934777

Package Postpaid BD 15
Package Extra 3GB Free
Package New ADDON – Postpaid BD15

- Local Calls = 1 200 min + 200 min.
- Local call rates = 15 fils/min.
- SMS rates = 30 fils
- 16GB Data on 4G network + 3GB Data + 17GB Data

Monthly Rental Fees	Start Date	End Date	Total (BD)	Billing ok?
Month 1 - Package Charges Postpaid 15	01/12/2020	31/12/2020	15.000	☑

Usage	Total usage	Allowance	additional usage	BD	Billing ok?
Periodic Subscription					
Month 1 – Quran Recitation Service				1.000	☑
Month 1 – Zain Data Top up 50GB				10.000	☑
Month 1 – Zain Data Top up 20GB				5.000	☑
Data					
Month 1 – Data	33.407GB	33.385GB	0.22GB	0.000	☑

Zain – Postpaid n°2 - 66938777

Package Postpaid BD 15
Package Extra 3GB Free
Package New ADDON – Postpaid BD15

- Local Calls = 1 200 min + 200 min.
- Local call rates = 15 fils/min.
- SMS rates = 30 fils
- 16GB Data on 4G network + 3GB Data + 17GB Data

Monthly Rental Fees	Start Date	End Date	Total (BD)	Billing ok?
Month 1 - Package Charges Postpaid 15	01/12/2020	31/12/2020	15.000	☑

Usage	Total usage	Allowance	additional usage	BD	Billing ok?
Periodic Subscription					
Month 1 – Quran Recitation Service				1.000	☑
Month 1 – Zain Data Top up 50GB				10.000	☑

Month 1 – Zain Data Top up 20GB				5.000	☑
Data					
Month 1 – Data	41.266GB	41.239GB	0.026GB	0.000	☑

Conclusion: Volumes of Locals Calls, SMS and Data are correctly calculated and charged.

3. ANNEX

3.1. BATELCO BILLS

32111783

Payment Received Details

Method	Type	Date	Amount (BD)
Debit Card	Bill Payment	08/11/2020	33.610
Total			**33.610**

Batelco Services

Services	Package	Service Status	Amount (BD) [1]
32111783	Contract BD16	Active	16.000
2000175660	Charges on Bill Profile	Active	0.750
Total			**16.750**

Mobile Voice & Internet Services

32111783 — **Bill Details**

Rental Charges

Charges	Date	Amount (BD)	VAT (BD)	Total (BD)
Super 16 Contract [4]	11/11/2020 - 10/12/2020	16.000	0.800	16.800
Total		**16.000**	**0.800**	**16.800**

Usage Charges

Charges	Unit	Usage	Amount (BD)	VAT (BD)	Total (BD)
National Calls [4]	Minute	14	0.000	0.000	0.000
Total			**0.000**	**0.000**	**0.000**

Usage Charges Details

National Calls Summary

Charges	Minutes	Amount (BD)	VAT (BD)	Total (BD)
Calls to Batelco (Free) [4]	14	0.000	0.000	0.000
Total		**0.000**	**0.000**	**0.000**

Other Services

2000175660 — **Bill Details**

Rental Charges

Charges	Date	Amount (BD)	VAT (BD)	Total (BD)
Print Bill [4]	11/10/2020 - 10/11/2020	0.750	0.038	0.788
Total		**0.750**	**0.038**	**0.788**

VAT

VAT Total Charges

This section covers all the VAT charges for the subscribed services.

Charges	Amount (BD)
VAT Charges on Services	0.838
Total	**0.838**

[1] Exclusive of VAT
[2] Inclusive of VAT
[3] These Services are subject to VAT at 0%
[4] All National and International Services are subject to application of VAT at 5%
[5] VAT Charge is not applicable.

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Payment Received Details

Method	Type	Date	Amount (BD)
Debit Card	Bill Payment	02/12/2020	0.800
Total			**0.800**

Batelco Services

Services	Package	Service Status	Amount (BD)
32111783	Contract BD16	Active	16.000
2000175660	Charges on Bill Profile	Active	0.750
Total			**16.750**

Mobile Voice & Internet Services

32111783 **Bill Details**

Rental Charges

Charges	Date	Amount (BD)	VAT (BD)	Total (BD)
Super 16 Contract	11/12/2020 - 10/01/2021	16.000	0.800	16.800
Total		**16.000**	**0.800**	**16.800**

Usage Charges

Charges	Unit	Usage	Amount (BD)	VAT (BD)	Total (BD)
National Calls	Minute	201	0.000	0.000	0.000
SMS	Message	4	0.000	0.000	0.000
Total			**0.000**	**0.000**	**0.000**

Usage Charges Details

National Calls Summary

Charges	Minutes	Amount (BD)	VAT (BD)	Total (BD)
Calls to Batelco (Free)	70	0.000	0.000	0.000
Calls to Other Operators (Free)	131	0.000	0.000	0.000
Total		**0.000**	**0.000**	**0.000**

SMS Details

Destination	Number	Amount (BD)	VAT (BD)	Total (BD)
SMS to Premium (Free)	8	0.000	0.000	0.000
Total		**0.000**	**0.000**	**0.000**

Other Services

2000175660 **Bill Details**

Rental Charges

Charges	Date	Amount (BD)	VAT (BD)	Total (BD)
Print Bill	11/11/2020 - 10/12/2020	0.750	0.038	0.788
Total		**0.750**	**0.038**	**0.788**

VAT

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Payment Received Details

Method	Type	Date	Amount (BD)
Debit Card	Bill Payment	07/01/2021	0.800
Total			**0.800**

Batelco Services

Services	Package	Service Status	Amount (BD)
32111783	Contract BD16	Active	54.000
2000175660	Charges on Bill Profile	Active	0.750
Total			**54.750**

Mobile Voice & Internet Services

32111783 **Bill Details**

Rental Charges

Charges	Date	Amount (BD)	VAT (BD)	Total (BD)
Super 16 Contract	11/01/2021 - 10/02/2021	16.000	0.800	16.800
Total		**16.000**	**0.800**	**16.800**

One Time Charges

Charges	Date	Amount (BD)	VAT (BD)	Total (BD)
20Gb Data Voucher	29/12/2020	10.000	0.500	10.500
20Gb Data Voucher	03/01/2021	10.000	0.500	10.500
20Gb Data Voucher	07/01/2021	10.000	0.500	10.500
3Gb Data Voucher	04/01/2021	3.000	0.150	3.150
8Gb Data Voucher	03/01/2021	5.000	0.250	5.250
Total		**38.000**	**1.900**	**39.900**

Usage Charges

Charges	Unit	Usage	Amount (BD)	VAT (BD)	Total (BD)
National Calls	Minute	9	0.000	0.000	0.000
SMS	Message	5	0.000	0.000	0.000
Total			**0.000**	**0.000**	**0.000**

Usage Charges Details

National Calls Summary

Charges	Minutes	Amount (BD)	VAT (BD)	Total (BD)
Calls to Batelco (Free)	1	0.000	0.000	0.000
Calls to Other Operators (Free)	4	0.000	0.000	0.000
Calls To Premium Numbers (Free)	4	0.000	0.000	0.000
Total		**0.000**	**0.000**	**0.000**

SMS Details

Destination	Number	Amount (BD)	VAT (BD)	Total (BD)
SMS to Premium (Free)	10	0.000	0.000	0.000
Total		**0.000**	**0.000**	**0.000**

Other Services

2000175660 **Bill Details**

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32166783

Payment Received Details

Method	Type	Date	Amount (BD)
Debit Card	Bill Payment	07/01/2021	11.290
Total			**11.290**

Batelco Services

Services	Package	Service Status	Amount (BD) [1]
32166783	Contract BD16	Active	36.000
2000175665	Charges on Bill Profile	Active	0.750
Total			**36.750**

Mobile Voice & Internet Services

32166783 — **Bill Details**

Rental Charges

Charges	Date	Amount (BD)	VAT (BD)	Total (BD)
Super 16 Contract [4]	11/01/2021 - 10/02/2021	16.000	0.800	16.800
Total		**16.000**	**0.800**	**16.800**

One Time Charges

Charges	Date	Amount (BD)	VAT (BD)	Total (BD)
20Gb Data Voucher [4]	23/12/2020	10.000	0.500	10.500
20Gb Data Voucher [4]	24/12/2020	10.000	0.500	10.500
Total		**20.000**	**1.000**	**21.000**

Other Services

2000175665 — **Bill Details**

Rental Charges

Charges	Date	Amount (BD)	VAT (BD)	Total (BD)
Print Bill [4]	11/12/2020 - 10/01/2021	0.750	0.038	0.788
Total		**0.750**	**0.038**	**0.788**

VAT

VAT Total Charges

This section covers all the VAT charges for the subscribed services.

Charges	Amount (BD)
VAT Charges on Services	1.838
Total	**1.838**

[1] Exclusive of VAT
[2] Inclusive of VAT
[3] These Services are subject to VAT at 0%
[4] All National and International Services are subject to application of VAT at 5%
[5] VAT Charge is not applicable.

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Payment Received Details

Method	Type	Date	Amount (BD)
Debit Card	Bill Payment	08/11/2020	35.050
Total			**35.050**

Batelco Services

Services	Package	Service Status	Amount (BD) [1]
32166783	Contract BD16	Active	16.000
2000175665	Charges on Bill Profile	Active	0.750
Total			**16.750**

Mobile Voice & Internet Services

32166783 — **Bill Details**

Rental Charges

Charges	Date	Amount (BD)	VAT (BD)	Total (BD)
Super 16 Contract [4]	11/11/2020 - 10/12/2020	16.000	0.800	16.800
Total		**16.000**	**0.800**	**16.800**

Other Services

2000175665 — **Bill Details**

Rental Charges

Charges	Date	Amount (BD)	VAT (BD)	Total (BD)
Print Bill [4]	11/10/2020 - 10/11/2020	0.750	0.038	0.788
Total		**0.750**	**0.038**	**0.788**

VAT

VAT Total Charges

This section covers all the VAT charges for the subscribed services.

Charges	Amount (BD)
VAT Charges on Services	0.838
Total	**0.838**

[1] Exclusive of VAT
[2] Inclusive of VAT
[3] These Services are subject to VAT at 0%
[4] All National and International Services are subject to application of VAT at 5%
[5] VAT Charge is not applicable.

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Payment Received Details

Method	Type	Date	Amount (BD)
Debit Card	Bill Payment	02/12/2020	0.800
Total			**0.800**

Batelco Services

Services	Package	Service Status	Amount (BD) [1]
32166783	Contract BD16	Active	26.000
2000175665	Charges on Bill Profile	Active	0.750
Total			**26.750**

Mobile Voice & Internet Services

32166783 — **Bill Details**

Rental Charges

Charges	Date	Amount (BD)	VAT (BD)	Total (BD)
Super 16 Contract [4]	11/12/2020 - 10/01/2021	16.000	0.800	16.800
Total		**16.000**	**0.800**	**16.800**

One Time Charges

Charges	Date	Amount (BD)	VAT (BD)	Total (BD)
20Gb Data Voucher [4]	06/12/2020	10.000	0.500	10.500
Total		**10.000**	**0.500**	**10.500**

Usage Charges

Charges	Unit	Usage	Amount (BD)	VAT (BD)	Total (BD)
SMS [4]	Message	4	0.000	0.000	0.000
Total			**0.000**	**0.000**	**0.000**

Usage Charges Details

SMS Details

Destination	Number	Amount (BD)	VAT (BD)	Total (BD)
SMS to Premium (Free) [4]	8	0.000	0.000	0.000
Total		**0.000**	**0.000**	**0.000**

Other Services

2000175665 — **Bill Details**

Rental Charges

Charges	Date	Amount (BD)	VAT (BD)	Total (BD)
Print Bill [4]	11/11/2020 - 10/12/2020	0.750	0.038	0.788
Total		**0.750**	**0.038**	**0.788**

VAT

VAT Total Charges

This section covers all the VAT charges for the subscribed services.

Charges	Amount (BD)
VAT Charges on Services	1.338

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38311691

Payment Received Details

Method	Type	Date	Amount (BD)
Debit Card	Bill Payment	08/11/2020	7.610
Total			**7.610**

Batelco Services

Services	Package	Service Status	Amount (BD) [1]
38311691	Contract BD16	Active	16.000
2000184275	Charges on Bill Profile	Active	0.750
Total			**16.750**

Mobile Voice & Internet Services

38311691 — **Bill Details**

Rental Charges

Charges	Date	Amount (BD)	VAT (BD)	Total (BD)
Super 16 Contract [4]	11/11/2020 - 10/12/2020	16.000	0.800	16.800
Total		**16.000**	**0.800**	**16.800**

Other Services

2000184275 — **Bill Details**

Rental Charges

Charges	Date	Amount (BD)	VAT (BD)	Total (BD)
Print Bill [4]	11/10/2020 - 10/11/2020	0.750	0.038	0.788
Total		**0.750**	**0.038**	**0.788**

VAT

VAT Total Charges

This section covers all the VAT charges for the subscribed services.

Charges	Amount (BD)
VAT Charges on Services	0.838
Total	**0.838**

[1] Exclusive of VAT
[2] Inclusive of VAT
[3] These Services are subject to VAT at 0%
[4] All National and International Services are subject to application of VAT at 5%
[5] VAT Charge is not applicable.

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Payment Received Details

Method	Type	Date	Amount (BD)
Debit Card	Bill Payment	02/12/2020	0.800
Total			**0.800**

Batelco Services

Services	Package	Service Status	Amount (BD) [1]
38311691	Contract BD16	Active	16.000
2000184275	Charges on Bill Profile	Active	0.750
Total			**16.750**

Mobile Voice & Internet Services

38311691 — **Bill Details**

Rental Charges

Charges	Date	Amount (BD)	VAT (BD)	Total (BD)
Super 16 Contract [4]	11/12/2020 - 10/01/2021	16.000	0.800	16.800
Total		**16.000**	**0.800**	**16.800**

Usage Charges

Charges	Unit	Usage	Amount (BD)	VAT (BD)	Total (BD)
National Calls [4]	Minute	1	0.000	0.000	0.000
SMS [4]	Message	4	0.000	0.000	0.000
Total			**0.000**	**0.000**	**0.000**

Usage Charges Details

National Calls Summary

Charges	Minutes	Amount (BD)	VAT (BD)	Total (BD)
Calls to Batelco (Free) [4]	1	0.000	0.000	0.000
Total		**0.000**	**0.000**	**0.000**

SMS Details

Destination	Number	Amount (BD)	VAT (BD)	Total (BD)
SMS to Premium (Free) [4]	8	0.000	0.000	0.000
Total		**0.000**	**0.000**	**0.000**

Other Services

2000184275 — **Bill Details**

Rental Charges

Charges	Date	Amount (BD)	VAT (BD)	Total (BD)
Print Bill [4]	11/11/2020 - 10/12/2020	0.750	0.038	0.788
Total		**0.750**	**0.038**	**0.788**

VAT

VAT Total Charges

This section covers all the VAT charges for the subscribed services.

Charges	Amount (BD)

Page 2 of 3

Payment Received Details

Method	Type	Date	Amount (BD)
Debit Card	Bill Payment	07/01/2021	0.800
Total			**0.800**

Batelco Services

Services	Package	Service Status	Amount (BD) [1]
38311691	Contract BD16	Active	21.000
2000184275	Charges on Bill Profile	Active	0.750
Total			**21.750**

Mobile Voice & Internet Services

38311691 **Bill Details**

Rental Charges

Charges	Date	Amount (BD)	VAT (BD)	Total (BD)
Super 16 Contract *	11/01/2021 - 10/02/2021	16.000	0.800	16.800
Total		**16.000**	**0.800**	**16.800**

One Time Charges

Charges	Date	Amount (BD)	VAT (BD)	Total (BD)
8Gb Data Voucher *	05/01/2021	5.000	0.250	5.250
Total		**5.000**	**0.250**	**5.250**

Usage Charges

Charges	Unit	Usage	Amount (BD)	VAT (BD)	Total (BD)
SMS *	Message	1	0.000	0.000	0.000
Total			**0.000**	**0.000**	**0.000**

Usage Charges Details

SMS Details

Destination	Number	Amount (BD)	VAT (BD)	Total (BD)
SMS to Premium (Free) *	2	0.000	0.000	0.000
Total		**0.000**	**0.000**	**0.000**

Other Services

2000184275 **Bill Details**

Rental Charges

Charges	Date	Amount (BD)	VAT (BD)	Total (BD)
Print Bill *	11/12/2020 - 10/01/2021	0.750	0.038	0.788
Total		**0.750**	**0.038**	**0.788**

VAT

VAT Total Charges

This section covers all the VAT charges for the subscribed services.

Charges	Amount (BD)
VAT Charges on Services	1.088

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38311786

Payment Received Details

Method	Type	Date	Amount (BD)
Debit Card	Bill Payment	08/11/2020	67.130
Total			**67.130**

Batelco Services

Services	Package	Service Status	Amount (BD) [1]
38311786	Contract BD16	Active	28.660
2000184276	Charges on Bill Profile	Active	0.750
Total			**29.410**

Mobile Voice & Internet Services

38311786 — **Bill Details**

Rental Charges

Charges	Date	Amount (BD)	VAT (BD)	Total (BD)
Super 16 Contract *	11/11/2020 - 10/12/2020	16.000	0.800	16.800
Total		**16.000**	**0.800**	**16.800**

Usage Charges

Charges	Unit	Usage	Amount (BD)	VAT (BD)	Total (BD)
National Calls *	Minute	785	0.000	0.000	0.000
SMS *	Message	422	12.660	0.844	13.504
Total			**12.660**	**0.844**	**13.504**

Usage Charges Details

National Calls Summary

Charges	Minutes	Amount (BD)	VAT (BD)	Total (BD)
Calls to Batelco (Free) *	785	0.000	0.000	0.000
Total		**0.000**	**0.000**	**0.000**

SMS Details

Destination	Number	Amount (BD)	VAT (BD)	Total (BD)
SMS to Batelco (Charged) *	422	12.660	0.844	13.504
Total		**12.660**	**0.844**	**13.504**

Other Services

2000184276 — **Bill Details**

Rental Charges

Charges	Date	Amount (BD)	VAT (BD)	Total (BD)
Print Bill *	11/10/2020 - 10/11/2020	0.750	0.038	0.788
Total		**0.750**	**0.038**	**0.788**

VAT

VAT Total Charges

This section covers all the VAT charges for the subscribed services.

Charges	Amount (BD)

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Payment Received Details

Method	Type	Date	Amount (BD)
Debit Card	Bill Payment	02/12/2020	14.290
Total			**14.290**

Batelco Services

Services	Package	Service Status	Amount (BD) [1]
38311786	Contract BD16	Active	24.430
2000184276	Charges on Bill Profile	Active	0.750
Total			**25.180**

Mobile Voice & Internet Services

38311786 — **Bill Details**

Rental Charges

Charges	Date	Amount (BD)	VAT (BD)	Total (BD)
Super 16 Contract [4]	11/12/2020 - 10/01/2021	16.000	0.800	16.800
Total		**16.000**	**0.800**	**16.800**

Usage Charges

Charges	Unit	Usage	Amount (BD)	VAT (BD)	Total (BD)
National Calls [4]	Minute	689	0.000	0.000	0.000
SMS [4]	Message	281	8.430	0.562	8.992
Total			**8.430**	**0.562**	**8.992**

Usage Charges Details

National Calls Summary

Charges	Minutes	Amount (BD)	VAT (BD)	Total (BD)
Calls to Batelco (Free) [4]	678	0.000	0.000	0.000
Calls to Other Operators (Free) [4]	10	0.000	0.000	0.000
Calls To Premium Numbers (Free) [4]	1	0.000	0.000	0.000
Total		**0.000**	**0.000**	**0.000**

SMS Details

Destination	Number	Amount (BD)	VAT (BD)	Total (BD)
SMS to Batelco (Charged) [4]	281	8.430	0.562	8.992
Total		**8.430**	**0.562**	**8.992**

Other Services

2000184276 — **Bill Details**

Rental Charges

Charges	Date	Amount (BD)	VAT (BD)	Total (BD)
Print Bill [4]	11/11/2020 - 10/12/2020	0.750	0.038	0.788
Total		**0.750**	**0.038**	**0.788**

VAT

Payment Received Details

Method	Type	Date	Amount (BD)
Debit Card	Bill Payment	07/01/2021	9.780
Total			**9.780**

Batelco Services

Services	Package	Service Status	Amount (BD) [1]
38311786	Contract BD16	Active	28.900
2000184276	Charges on Bill Profile	Active	0.750
Total			**29.650**

Mobile Voice & Internet Services

38311786 — **Bill Details**

Rental Charges

Charges	Date	Amount (BD)	VAT (BD)	Total (BD)
Super 16 Contract [4]	11/01/2021 - 10/02/2021	16.000	0.800	16.800
Total		**16.000**	**0.800**	**16.800**

Usage Charges

Charges	Unit	Usage	Amount (BD)	VAT (BD)	Total (BD)
National Calls [4]	Minute	905	0.000	0.000	0.000
SMS [4]	Message	430	12.900	0.860	13.760
Total			**12.900**	**0.860**	**13.760**

Usage Charges Details

National Calls Summary

Charges	Minutes	Amount (BD)	VAT (BD)	Total (BD)
Calls to Batelco (Free) [4]	904	0.000	0.000	0.000
Calls to Other Operators (Free) [4]	1	0.000	0.000	0.000
Total		**0.000**	**0.000**	**0.000**

SMS Details

Destination	Number	Amount (BD)	VAT (BD)	Total (BD)
SMS to Batelco (Charged) [4]	430	12.900	0.860	13.760
Total		**12.900**	**0.860**	**13.760**

Other Services

2000184276 — **Bill Details**

Rental Charges

Charges	Date	Amount (BD)	VAT (BD)	Total (BD)
Print Bill [4]	11/12/2020 - 10/01/2021	0.750	0.038	0.788
Total		**0.750**	**0.038**	**0.788**

VAT

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38311936

Payment Received Details

Method	Type	Date	Amount (BD)
Debit Card	Bill Payment	08/11/2020	66.200
Total			**66.200**

Batelco Services

Services	Package	Service Status	Amount (BD) [1]
38311936	Contract BD16	Active	26.170
2000184278	Charges on Bill Profile	Active	0.750
Total			**26.920**

Mobile Voice & Internet Services

38311936 — **Bill Details**

Rental Charges

Charges	Date	Amount (BD)	VAT (BD)	Total (BD)
Super 16 Contract [4]	11/11/2020 - 10/12/2020	16.000	0.800	16.800
Total		**16.000**	**0.800**	**16.800**

Usage Charges

Charges	Unit	Usage	Amount (BD)	VAT (BD)	Total (BD)
National Calls [4]	Minute	884	0.000	0.000	0.000
SMS [4]	Message	339	10.170	0.678	10.848
Total			**10.170**	**0.678**	**10.848**

Usage Charges Details

National Calls Summary

Charges	Minutes	Amount (BD)	VAT (BD)	Total (BD)
Calls to Batelco (Free) [4]	884	0.000	0.000	0.000
Total		**0.000**	**0.000**	**0.000**

SMS Details

Destination	Number	Amount (BD)	VAT (BD)	Total (BD)
SMS to Batelco (Charged) [4]	339	10.170	0.678	10.848
Total		**10.170**	**0.678**	**10.848**

Other Services

2000184278 — **Bill Details**

Rental Charges

Charges	Date	Amount (BD)	VAT (BD)	Total (BD)
Print Bill [4]	11/10/2020 - 10/11/2020	0.750	0.038	0.788
Total		**0.750**	**0.038**	**0.788**

VAT

VAT Total Charges

This section covers all the VAT charges for the subscribed services.

Charges	Amount (BD)

Page 2 of 3

Payment Received Details

Method	Type	Date	Amount (BD)
Debit Card	Bill Payment	02/12/2020	11.640
Total			**11.640**

Batelco Services

Services	Package	Service Status	Amount (BD) [1]
38311936	Contract BD16	Active	131.980
2000184278	Charges on Bill Profile	Active	0.750
Total			**132.730**

Mobile Voice & Internet Services

38311936 **Bill Details**

Rental Charges

Charges	Date	Amount (BD)	VAT (BD)	Total (BD)
Super 16 Contract [4]	11/12/2020 - 10/01/2021	16.000	0.800	16.800
Total		**16.000**	**0.800**	**16.800**

Usage Charges

Charges	Unit	Usage	Amount (BD)	VAT (BD)	Total (BD)
National Calls [4]	Minute	8,851	108.060	7.007	115.067
SMS [4]	Message	268	7.920	0.528	8.448
Total			**115.980**	**7.535**	**123.515**

Usage Charges Details

National Calls Summary

Charges	Minutes	Amount (BD)	VAT (BD)	Total (BD)
Calls to Batelco (Free) [4]	1,647	0.000	0.000	0.000
Calls to Batelco (Charged) [4]	7,204	108.060	7.007	115.067
Total		**108.060**	**7.007**	**115.067**

SMS Details

Destination	Number	Amount (BD)	VAT (BD)	Total (BD)
SMS to Batelco (Charged) [4]	263	7.890	0.526	8.416
SMS to Other Operators (Charged) [4]	1	0.030	0.002	0.032
SMS to Premium (Free) [4]	8	0.000	0.000	0.000
Total		**7.920**	**0.528**	**8.448**

Other Services

2000184278 **Bill Details**

Rental Charges

Charges	Date	Amount (BD)	VAT (BD)	Total (BD)
Print Bill [4]	11/11/2020 - 10/12/2020	0.750	0.038	0.788
Total		**0.750**	**0.038**	**0.788**

VAT

Payment Received Details

Method	Type	Date	Amount (BD)
Debit Card	Bill Payment	07/01/2021	124.300
Total			**124.300**

Batelco Services

Services	Package	Service Status	Amount (BD) [1]
38311936	Contract BD16	Active	28.390
2000184278	Charges on Bill Profile	Active	0.750
Total			**29.140**

Mobile Voice & Internet Services

38311936 — **Bill Details**

Rental Charges

Charges	Date	Amount (BD)	VAT (BD)	Total (BD)
Super 16 Contract [4]	11/01/2021 - 10/02/2021	16.000	0.800	16.800
Total		**16.000**	**0.800**	**16.800**

Usage Charges

Charges	Unit	Usage	Amount (BD)	VAT (BD)	Total (BD)
National Calls [4]	Minute	1,186	0.000	0.000	0.000
SMS [4]	Message	413	12.390	0.826	13.216
Total			**12.390**	**0.826**	**13.216**

Usage Charges Details

National Calls Summary

Charges	Minutes	Amount (BD)	VAT (BD)	Total (BD)
Calls to Batelco (Free) [4]	1,183	0.000	0.000	0.000
Calls to Other Operators (Free) [4]	3	0.000	0.000	0.000
Total		**0.000**	**0.000**	**0.000**

SMS Details

Destination	Number	Amount (BD)	VAT (BD)	Total (BD)
SMS to Batelco (Charged) [4]	412	12.360	0.824	13.184
SMS to International (Charged) [4]	1	0.030	0.002	0.032
Total		**12.390**	**0.826**	**13.216**

Other Services

2000184278 — **Bill Details**

Rental Charges

Charges	Date	Amount (BD)	VAT (BD)	Total (BD)
Print Bill [4]	11/12/2020 - 10/01/2021	0.750	0.038	0.788
Total		**0.750**	**0.038**	**0.788**

VAT

39300496

Payment Received Details

Method	Type	Date	Amount (BD)
Debit Card	Bill Payment	08/11/2020	4.150
Total			**4.150**

Batelco Services

Services	Package	Service Status	Amount (BD) [1]
39300496	Data only - 1TB Unlimited	Active	38.092
2000197641	Charges on Bill Profile	Active	0.750
Total			**38.842**

Mobile Voice & Internet Services

39300496 — **Bill Details**

Rental Charges

Charges	Date	Amount (BD)	VAT (BD)	Total (BD)
Data only - 1TB Unlimited [4]	28/11/2020 - 27/12/2020	38.092	1.905	39.997
Total		**38.092**	**1.905**	**39.997**

Other Services

2000197641 — **Bill Details**

Rental Charges

Charges	Date	Amount (BD)	VAT (BD)	Total (BD)
Print Bill [4]	28/10/2020 - 27/11/2020	0.750	0.038	0.788
Total		**0.750**	**0.038**	**0.788**

VAT

VAT Total Charges

This section covers all the VAT charges for the subscribed services.

Charges	Amount (BD)
VAT Charges on Services	1.943
Total	**1.943**

[1] Exclusive of VAT
[2] Inclusive of VAT
[3] These Services are subject to VAT at 0%
[4] All National and International Services are subject to application of VAT at 5%
[5] VAT Charge is not applicable.

Payment Received Details

Method	Type	Date	Amount (BD)
Debit Card	Bill Payment	02/12/2020	0.790
Total			**0.790**

Batelco Services

Services	Package	Service Status	Amount (BD) [1]
39300496	Data only - 1TB Unlimited	Active	38.092
2000197641	Charges on Bill Profile	Active	0.750
Total			**38.842**

Mobile Voice & Internet Services

39300496 — **Bill Details**

Rental Charges

Charges	Date	Amount (BD)	VAT (BD)	Total (BD)
Data only - 1TB Unlimited [4]	28/12/2020 - 27/01/2021	38.092	1.905	39.997
Total		**38.092**	**1.905**	**39.997**

Other Services

2000197641 — **Bill Details**

Rental Charges

Charges	Date	Amount (BD)	VAT (BD)	Total (BD)
Print Bill [4]	28/11/2020 - 27/12/2020	0.750	0.038	0.788
Total		**0.750**	**0.038**	**0.788**

VAT

VAT Total Charges

This section covers all the VAT charges for the subscribed services.

Charges	Amount (BD)
VAT Charges on Services	1.943
Total	**1.943**

[1] Exclusive of VAT
[2] Inclusive of VAT
[3] These Services are subject to VAT at 0%
[4] All National and International Services are subject to application of VAT at 5%
[5] VAT Charge is not applicable.

Payment Received Details

Method	Type	Date	Amount (BD)
Debit Card	Bill Payment	02/12/2020	0.790
Total			**0.790**

Batelco Services

Services	Package	Service Status	Amount (BD) [1]
39300496	Data only - 1TB Unlimited	Active	38.092
2000197641	Charges on Bill Profile	Active	0.750
Total			**38.842**

Mobile Voice & Internet Services

39300496 **Bill Details**

Rental Charges

Charges	Date	Amount (BD)	VAT (BD)	Total (BD)
Data only - 1TB Unlimited [4]	28/12/2020 - 27/01/2021	38.092	1.905	39.997
Total		**38.092**	**1.905**	**39.997**

Other Services

2000197641 **Bill Details**

Rental Charges

Charges	Date	Amount (BD)	VAT (BD)	Total (BD)
Print Bill [4]	28/11/2020 - 27/12/2020	0.750	0.038	0.788
Total		**0.750**	**0.038**	**0.788**

VAT

VAT Total Charges

This section covers all the VAT charges for the subscribed services.

Charges	Amount (BD)
VAT Charges on Services	1.943
Total	**1.943**

[1] Exclusive of VAT
[2] Inclusive of VAT
[3] These Services are subject to VAT at 0%
[4] All National and International Services are subject to application of VAT at 5%
[5] VAT Charge is not applicable.

3.2. STC BAHRAIN BILLS

33230480

my bill فاتورتي

stc

stc TAX ID: 200000190500002

stc Address: Shop # 71, Building: 15, Road: 68, Alseef district, Block: 428 Kingdom of Bahrain

No.of Lines عدد الخطوط	Bill Date تاريخ الفاتورة	Account Number رقم الحساب	Bill Number رقم الفاتورة	Bill Period فترة الفاتورة
1	20/12/2020	1-201957375381	B1-142176380	20/11/2020 - 19/12/2020

Your current charges for 33230480
(stc New Postpaid SIM Only LTE BD 19 Plan)

المبالغ المستحقة على33230480
(stc New Postpaid SIM Only LTE BD 19 Plan)

استخدام البيانات(MB)
Data Usage (MB)
● Local

Monthly Rental Fees — رسوم الاشتراك الشهرية

اسم الباقة Plan Name	تاريخ البدء Start Date	تاريخ الانتهاء End Date	المجموع (د.ب) Total (BD)
stc New Postpaid SIM Only LTE BD 19 Plan	20/12/2020	19/01/2021	19.000
Total Rental Fees مجموع الايجار الشهري			**19.000**

Usage Summary — ملخص الاستخدام

المستحقات المحلية National Charges	مجموع الاستخدام Total Usage	حد الاستخدام *Allowance	الاستخدام الإضافي Additional Usage	المجموع (د.ب) Total (BD)
National Data	18.6941 GB	18.6941 GB	0 GB	0.000
Total National Charges مجموع الرسوم المحلية				**0.000**
International Charges				المستحقات الدولية
Total International Charges مجموع الرسوم الدولية				**0.000**
Roaming Charges				مستحقات التجوال
Total Roaming Charges مجموع رسوم التجوال				**0.000**
Other Charges				المستحقات الأخرى

الخدمة Service	تاريخ البدء Start Date	تاريخ الانتهاء End Date	رسم الاشتراك Subscription Fee	حد الاستخدام *Allowance	المجموع (د.ب) Total (BD)
Total Other Charges مجموع الرسوم الاخرى					**0.000**
Penalty Charges					0.000
Total Charges مجموع المستحقات الأخرى					**19.000**
****Total Current Charges (BD) مجموع المستحقات الحالية (د.ب)**					**19.000**

*Allowance Consumed
**VAT Exclusive
*VAT on Device is excluded from Other Charges section and will only be shown in Summary section in page 1

* الحد المستخدم
** من دون الضريبة المضافة

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للمزيد من التفاصيل عن منتجاتنا، خدماتنا وسياسات خدمة المشتركين، يرجى الرجوع إلى وثيقة الممارسات عبر زيارة www.stc.com.bh. اذا اعترضت على أي مبلغ في الفاتورة، يرجى دفع المبلغ المعين في الفاتورة ما عدا المبلغ المعترض عليه حتى يتم التوصل إلى حل مع الشركة. سيتم اعتبارك متنازلة عن حقك في أي مبلغ بعد25يوما من تاريخ استحقاق هذه التكاليف والرسوم.

Page 3 of 5

my bill فاتورتي

stc

stc TAX ID: 200000190500002

stc Address: Shop # 71, Building: 15, Road: 68, Alseef district, Block: 428 Kingdom of Bahrain

No.of Lines عدد الخطوط	Bill Date تاريخ الفاتورة	Account Number رقم الحساب	Bill Number رقم الفاتورة	Bill Period فترة الفاتورة
1	20/01/2021	1-201957375381	B1-142892197	20/12/2020 - 19/01/2021

Your current charges for 33230480 (stc New Postpaid SIM Only LTE BD 19 Plan)

المبالغ المستحقة على33230480 (stc New Postpaid SIM Only LTE BD 19 Plan)

استخدام البيانات(MB)
Data Usage (MB)
● Local

Monthly Rental Fees رسوم الاشتراك الشهرية

اسم الباقة Plan Name	تاريخ البدء Start Date	تاريخ الانتهاء End Date	المجموع (د.ب) Total (BD)
stc New Postpaid SIM Only LTE BD 19 Plan	20/01/2021	19/02/2021	19.000
Total Rental Fees مجموع الايجار الشهري			**19.000**

Usage Summary ملخص الاستخدام

المستحقات المحلية National Charges	مجموع الاستخدام Total Usage	حد الاستخدام *Allowance	الاستخدام الإضافي Additional Usage	المجموع (د.ب) Total (BD)
National Data	53.9718 GB	53.9718 GB	0 GB	0.000
Total National Charges مجموع الرسوم المحلية				**0.000**
International Charges				المستحقات الدولية
Total International Charges مجموع الرسوم الدولية				**0.000**
Roaming Charges				ستحقات التجوال
Total Roaming Charges مجموع رسوم التجوال				**0.000**

Other Charges المستحقات الأخرى

الخدمة Service	تاريخ البدء Start Date	تاريخ الانتهاء End Date	رسم الاشتراك Subscription Fee	حد الاستخدام *Allowance	المجموع (د.ب) Total (BD)
Mobile data Once-Off 10 HC	24-Dec-20	-	10.000	0	10.000
Mobile data Once-Off 5 HC	27-Dec-20	-	5.000	0	5.000
Mobile data Once-Off 3 HC	28-Dec-20	-	3.000	0	3.000
Total Other Charges مجموع الرسوم الأخرى					**18.000**
Penalty Charges					0.000
Total Charges مجموع المستحقات الأخرى					**37.000**
****Total Current Charges (BD) (د.ب) مجموع المستحقات الحالية**					**37.000**

*Allowance Consumed
**VAT Exclusive
*VAT on Device is excluded from Other Charges section and will only be shown in Summary section in page 1

* الحد المستخدم
** من دون الضريبة المضافة

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33230610

my bill فاتورتي

stc

stc TAX ID: 200000190500002

stc Address: Shop # 71, Building: 15, Road: 68, Alseef district, Block: 428 Kingdom of Bahrain

عدد الخطوط No.of Lines	Bill Date تاريخ الفاتورة	Account Number رقم الحساب	Bill Number رقم الفاتورة	Bill Period فترة الفاتورة
1	20/12/2020	1-201956011166	B1-142175509	20/11/2020 - 19/12/2020

Your current charges for 33230610
(stc New Postpaid SIM Only LTE BD 19 Plan)

المبالغ المستحقة على33230610
(stc New Postpaid SIM Only LTE BD 19 Plan)

استخدامSMS(عدد رسائل SMS)
SMS Usage(Count of SMS)
Int

استخدام البيانات(MB)
Data Usage (MB)
Local

Monthly Rental Fees — رسوم الاشتراك الشهرية

اسم الباقة Plan Name	تاريخ البدء Start Date	تاريخ الانتهاء End Date	المجموع (د.ب) Total (BD)
stc New Postpaid SIM Only LTE BD 19 Plan	20/12/2020	19/01/2021	19.000
Total Rental Fees مجموع الايجار الشهري			**19.000**

Usage Summary — ملخص الاستخدام

المستحقات المحلية National Charges	مجموع الاستخدام Total Usage	حد الاستخدام *Allowance	الاستخدام الاضافي Additional Usage	المجموع (د.ب) Total (BD)
National Data	30.2436 GB	30.2436 GB	0 GB	0.000
Total National Charges مجموع الرسوم المحلية				**0.000**
International Charges				المستحقات الدولية
International SMS	1 SMS	0 SMS	1 SMS	0.025
Total International Charges مجموع الرسوم الدولية				**0.025**
Roaming Charges				مستحقات التجوال
Total Roaming Charges مجموع رسوم التجوال				**0.000**
Other Charges				المستحقات الأخرى

الخدمة Service	تاريخ البدء Start Date	تاريخ الانتهاء End Date	رسم الاشتراك Subscription Fee	حد الاستخدام *Allowance	المجموع (د.ب) Total (BD)
Total Other Charges مجموع الرسوم الاخرى					**0.000**
Penalty Charges					0.000
Total Charges مجموع المستحقات الأخرى					**19.025**
****Total Current Charges (BD) مجموع المستحقات الحالية (د.ب)**					**19.025**

*Allowance Consumed
**VAT Exclusive
*VAT on Device is excluded from Other Charges section and will only be shown in Summary section in page 1

* الحد المستخدم
** من دون الضريبة المضافة

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my bill فاتورتي

stc

stc TAX ID: 200000190500002

stc Address: Shop # 71, Building: 15, Road: 68, Alseef district, Block: 428 Kingdom of Bahrain

1 عدد الخطوط No.of Lines	Bill Date تاريخ الفاتورة	Account Number رقم الحساب	Bill Number رقم الفاتورة	Bill Period فترة الفاتورة
	20/01/2021	1-201956011166	B1-142891330	20/12/2020 - 19/01/2021

Your current charges for 33230610
(stc New Postpaid SIM Only LTE BD 19 Plan)

المبالغ المستحقة على33230610
(stc New Postpaid SIM Only LTE BD 19 Plan)

Monthly Rental Fees — رسوم الاشتراك الشهرية

اسم الباقة Plan Name	تاريخ البدء Start Date	تاريخ الانتهاء End Date	المجموع (د.ب) Total (BD)
stc New Postpaid SIM Only LTE BD 19 Plan	20/01/2021	19/02/2021	19.000
Total Rental Fees مجموع الايجار الشهري			**19.000**

Usage Summary — ملخص الاستخدام

المستحقات المحلية National Charges	مجموع الاستخدام Total Usage	حد الاستخدام *Allowance	الاستخدام الإضافي Additional Usage	المجموع (د.ب) Total (BD)
National Data	113.3459 GB	113.3459 GB	0 GB	0.000
Total National Charges مجموع الرسوم المحلية				**0.000**

International Charges	المستحقات الدولية
Total International Charges مجموع الرسوم الدولية	**0.000**

Roaming Charges	مستحقات التجوال
Total Roaming Charges مجموع رسوم التجوال	**0.000**

Other Charges — المستحقات الأخرى

الخدمة Service	تاريخ البدء Start Date	تاريخ الانتهاء End Date	رسم الاشتراك Subscription Fee	حد الاستخدام *Allowance	المجموع (د.ب) Total (BD)
Mobile data Once-Off 10 HC	03-Jan-21	-	10.000	0	10.000
Mobile data Once-Off 5 HC	05-Jan-21	-	5.000	0	5.000
Mobile data Once-Off 10 HC Plus	06-Jan-21	-	10.000	0	10.000
Mobile data Once-Off 3 HC	07-Jan-21	-	3.000	0	3.000
Mobile data Once-Off 10 HC Plus	09-Jan-21	-	10.000	0	10.000
Mobile data Once-Off 10 HC Plus	11-Jan-21	-	10.000	0	10.000
Mobile data Once-Off 5 HC Plus	12-Jan-21	-	5.000	0	5.000
Mobile data Once-Off 3 HC Plus	13-Jan-21	-	3.000	0	3.000
Mobile data Once-Off 1 HC	13-Jan-21	-	1.000	0	1.000
Mobile data Once-Off 3 HC Plus	13-Jan-21	-	3.000	0	3.000
Mobile data Once-Off 10 HC Plus	19-Jan-21	-	10.000	0	10.000
Total Other Charges مجموع الرسوم الأخرى					**70.000**
Penalty Charges					0.000
Total Charges مجموع المستحقات الأخرى					**89.000**
****Total Current Charges (BD) مجموع المستحقات الحالية (د.ب)**					**89.000**

*Allowance Consumed
**VAT Exclusive
*VAT on Device is excluded from Other Charges section and will only be shown in Summary section in page 1

* الحد المستخدم
** من دون الضريبة المضافة

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33230640

my bill فاتورتي

stc

stc TAX ID: 200000190500002

stc Address: Shop # 71, Building: 15, Road: 68, Alseef district, Block: 428 Kingdom of Bahrain

عدد الخطوط No.of Lines	Bill Date تاريخ الفاتورة	Account Number رقم الحساب	Bill Number رقم الفاتورة	Bill Period فترة الفاتورة
1	20/12/2020	1-201956011274	B1-142175659	20/11/2020 - 19/12/2020

Your current charges for 33230640 (stc New Postpaid SIM Only LTE BD 19 Plan)

المبالغ المستحقة على33230640 (stc New Postpaid SIM Only LTE BD 19 Plan)

استخدام البيانات(MB)
Data Usage (MB)
● Local

Monthly Rental Fees — رسوم الاشتراك الشهرية

اسم الباقة Plan Name	تاريخ البدء Start Date	تاريخ الانتهاء End Date	المجموع (د.ب) Total (BD)
stc New Postpaid SIM Only LTE BD 19 Plan	20/12/2020	19/01/2021	19.000
Total Rental Fees مجموع الايجار الشهري			**19.000**

Usage Summary — ملخص الاستخدام

المستحقات المحلية National Charges	مجموع الاستخدام Total Usage	حد الاستخدام *Allowance	الاستخدام الإضافي Additional Usage	المجموع (د.ب) Total (BD)
National Data	2.9431 GB	2.9431 GB	0 GB	0.000
Total National Charges مجموع الرسوم المحلية				**0.000**

International Charges	المستحقات الدولية
Total International Charges مجموع الرسوم الدولية	**0.000**

Roaming Charges	مستحقات التجوال
Total Roaming Charges مجموع رسوم التجوال	**0.000**

Other Charges — المستحقات الأخرى

الخدمة Service	تاريخ البدء Start Date	تاريخ الانتهاء End Date	رسم الاشتراك Subscription Fee	حد الاستخدام *Allowance	المجموع (د.ب) Total (BD)
Total Other Charges مجموع الرسوم الاخرى					**0.000**
Penalty Charges					0.000
Total Charges مجموع المستحقات الأخرى					**19.000**

****Total Current Charges (BD) (د.ب) مجموع المستحقات الحالية**	**19.000**

*Allowance Consumed
**VAT Exclusive
*VAT on Device is excluded from Other Charges section and will only be shown in Summary section in page 1

* الحد المستخدم
** من دون الضريبة المضافة

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my bill فاتورتي

stc

stc TAX ID: 200000190500002

stc Address: Shop # 71, Building: 15, Road: 68, Alseef district, Block: 428 Kingdom of Bahrain

عدد الخطوط No.of Lines	Bill Date تاريخ الفاتورة	Account Number رقم الحساب	Bill Number رقم الفاتورة	Bill Period فترة الفاتورة
1	20/01/2021	1-201956011274	B1-142891481	20/12/2020 - 19/01/2021

Your current charges for 33230640 (stc New Postpaid SIM Only LTE BD 19 Plan)

المبالغ المستحقة على33230640 (stc New Postpaid SIM Only LTE BD 19 Plan)

استخدام البيانات(MB)
Data Usage (MB)
● Local

Monthly Rental Fees — رسوم الاشتراك الشهرية

اسم الباقة Plan Name	تاريخ البدء Start Date	تاريخ الانتهاء End Date	المجموع (د.ب) Total (BD)
stc New Postpaid SIM Only LTE BD 19 Plan	20/01/2021	19/02/2021	19.000
Total Rental Fees مجموع الايجار الشهري			**19.000**

Usage Summary — ملخص الاستخدام

المستحقات المحلية National Charges	مجموع الاستخدام Total Usage	حد الاستخدام *Allowance	الاستخدام الإضافي Additional Usage	المجموع (د.ب) Total (BD)
National Data	58.008 GB	58.008 GB	0 GB	0.000
Total National Charges مجموع الرسوم المحلية				**0.000**

International Charges — المستحقات الدولية

Total International Charges مجموع الرسوم الدولية 0.000

Roaming Charges — مستحقات التجوال

Total Roaming Charges مجموع رسوم التجوال 0.000

Other Charges — المستحقات الأخرى

الخدمة Service	تاريخ البدء Start Date	تاريخ الانتهاء End Date	رسم الاشتراك Subscription Fee	حد الاستخدام *Allowance	المجموع (د.ب) Total (BD)
Mobile data Once-Off 10 HC	24-Dec-20	-	10.000	0	10.000
Mobile data Once-Off 5 HC	27-Dec-20	-	5.000	0	5.000
Mobile data Once-Off 3 HC	29-Dec-20	-	3.000	0	3.000
Total Other Charges مجموع الرسوم الاخرى					**18.000**
Penalty Charges					0.000
Total Charges مجموع المستحقات الأخرى					**37.000**
****Total Current Charges (BD) (د.ب) مجموع المستحقات الحالية**					**37.000**

*Allowance Consumed — * الحد المستخدم
**VAT Exclusive — ** من دون الضريبة المضافة
*VAT on Device is excluded from Other Charges section and will only be shown in Summary section in page 1

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77050584

my bill فاتورتي

stc

stc TAX ID: 200000190500002

stc Address: Shop # 71, Building: 15, Road: 68, Alseef district, Block: 428 Kingdom of Bahrain

عدد الخطوط No.of Lines	Bill Date تاريخ الفاتورة	Account Number رقم الحساب	Bill Number رقم الفاتورة	Bill Period فترة الفاتورة
1	20/12/2020	1-213344010282	B1-142177551	20/11/2020 - 19/12/2020

Your current charges for 77050584 (stc Home Broadband 30 LTE Plan)

المبالغ المستحقة على77050584 (stc Home Broadband 30 LTE Plan)

استخدام البيانات(MB)
Data Usage (MB)
Local

Monthly Rental Fees — رسوم الاشتراك الشهرية

اسم الباقة Plan Name	تاريخ البدء Start Date	تاريخ الانتهاء End Date	المجموع (د.ب) Total (BD)
stc Home Broadband 30 LTE Plan	20/12/2020	19/01/2021	30.000
Total Rental Fees مجموع الايجار الشهري			**30.000**

Usage Summary — ملخص الاستخدام

المستحقات المحلية National Charges	مجموع الاستخدام Total Usage	حد الاستخدام *Allowance	الاستخدام الإضافي Additional Usage	المجموع (د.ب) Total (BD)
National Data	17.1925 GB	17.1925 GB	0 GB	0.000
Total National Charges مجموع الرسوم المحلية				**0.000**

International Charges	المستحقات الدولية
Total International Charges مجموع الرسوم الدولية	**0.000**

Roaming Charges	مستحقات التجوال
Total Roaming Charges مجموع رسوم التجوال	**0.000**

Other Charges — المستحقات الأخرى

الخدمة Service	تاريخ البدء Start Date	تاريخ الانتهاء End Date	رسم الاشتراك Subscription Fee	حد الاستخدام *Allowance	المجموع (د.ب) Total (BD)
Home Broadband 5G Addon	20-Dec-20	19-Jan-21	5.000	0	5.000
Total Other Charges مجموع الرسوم الاخرى					**5.000**
Penalty Charges					0.000
Total Charges مجموع المستحقات الأخرى					**35.000**

****Total Current Charges (BD) (د.ب) مجموع المستحقات الحالية**	**35.000**

*Allowance Consumed
**VAT Exclusive
*VAT on Device is excluded from Other Charges section and will only be shown in Summary section in page 1

* الحد المستخدم
** من دون الضريبة المضافة

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my bill فاتورتي

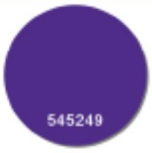
stc TAX ID: 200000190500002

stc Address: Shop # 71, Building: 15, Road: 68, Alseef district, Block: 428 Kingdom of Bahrain

1 عدد الخطوط No.of Lines	Bill Date تاريخ الفاتورة	Account Number رقم الحساب	Bill Number رقم الفاتورة	Bill Period فترة الفاتورة
	20/01/2021	1-213344010282	B1-142893364	20/12/2020 - 19/01/2021

Your current charges for 77050584
(stc Home Broadband 30 LTE Plan)

المبالغ المستحقة على77050584
(stc Home Broadband 30 LTE Plan)



استخدام البيانات(MB)
Data Usage (MB)
● Local

Monthly Rental Fees — رسوم الاشتراك الشهرية

اسم الباقة Plan Name	تاريخ البدء Start Date	تاريخ الانتهاء End Date	المجموع (د.ب) Total (BD)
stc Home Broadband 30 LTE Plan	20/01/2021	19/02/2021	30.000
Total Rental Fees مجموع الايجار الشهري			**30.000**

Usage Summary — ملخص الاستخدام

المستحقات المحلية National Charges	مجموع الاستخدام Total Usage	حد الاستخدام *Allowance	الاستخدام الإضافي Additional Usage	المجموع (د.ب) Total (BD)
National Data	532.4697 GB	532.4697 GB	0 GB	0.000
Total National Charges مجموع الرسوم المحلية				**0.000**
International Charges				المستحقات الدولية
Total International Charges مجموع الرسوم الدولية				**0.000**
Roaming Charges				مستحقات التجوال
Total Roaming Charges مجموع رسوم التجوال				**0.000**
Other Charges				المستحقات الأخرى

الخدمة Service	تاريخ البدء Start Date	تاريخ الانتهاء End Date	رسم الاشتراك Subscription Fee	حد الاستخدام *Allowance	المجموع (د.ب) Total (BD)
Home Broadband 5G Addon	20-Jan-21	19-Feb-21	5.000	0	5.000
Total Other Charges مجموع الرسوم الاخرى					**5.000**
Penalty Charges					0.000
Total Charges مجموع المستحقات الأخرى					**35.000**
****Total Current Charges (BD) (د.ب) مجموع المستحقات الحالية**					**35.000**

*Allowance Consumed
**VAT Exclusive
*VAT on Device is excluded from Other Charges section and will only be shown in Summary section in page 1

* الحد المستخدم
** من دون الضريبة المضافة

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3.3. ZAIN BILLS

66350088

zain

Zain Bahrain B.S.C
Address: Building 401, Road/Street: 2806, Town: Seef District, Block: 428
Registration No: 200000146700002

العنوان: بناية ٤٠١ ، طريق/شارع: ٢٨٠٦، مدينة: ضاحية السيف، مجمع: ٤٢٨
رقم التسجيل: ٢٠٠٠٠١٤٦٧٠٠٠٢

Tax Invoice **فاتورة ضريبية**

Mobile No. 66350088

GRACE SHERYL ANN CHUA ARCIAGA
BLDG 125
ROAD 1123
BLOCK 351, KINGDOM OF BAHRAIN
Tax Identification No (TIN):

No. of Lines: عدد الخطوط 1	Tax Invoice No: رقم الفاتورة الضريبية 93309681	Tax Invoice Period: فترة الفاتورة الضريبية	
Contract No.: رقم العقد 1000468054	Tax Invoice Date: تاريخ الفاتورة الضريبية 01/01/2021	From: من 01/12/2020 To: إلى 31/12/2020	

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خدمة الواتساب: 36107107
الدفع السريع: bh.zain.com / تطبيق زين البحرين

Payment Made:	المبلغ المدفوعة:
Amount Due: (For Immediate Payment)	المبلغ المستحق: (للسداد فوراً) BD - 154.318
Current Charges:	المصاريف الحالية: BHD 35.700
Charges before VAT: BHD 34.000	الرسوم قبل ضريبة القيمة المضافة:
VAT BHD 1.700	ضريبة القيمة المضافة:
Charges after VAT: BHD 35.700	الرسوم بعد ضريبة القيمة المضافة:
Total Amount Due:	**إجمالي المبلغ المستحق:** BD - 118.618
Payment Due Data:	**تاريخ استحقاق السداد:** 21/01/2021

Usage and Charges Summary

Service	Total Usage (Min:Sec)	Package Allowance (Min:Sec)	Additional Usage (Min:Sec)	Additional Charges (BHD)	Qty	VAT %	Charges Before VAT(BHD)	VAT (BHD)	Charges After VAT(BHD)
Periodic Subscriptions									
Zain Data Top up 50GB (One Off)					1	5	10.000	0.500	10.500
Zain Data Top up 20GB (One Off)					1	5	5.000	0.250	5.250
Zain Data Top up 4GB (One Off)					1	5	3.000	0.150	3.150
Zain Data Top up 1GB (One Off)					1	5	1.000	0.050	1.050
Package Charges Post Paid 15 (01/01/2021 - 31/01/2021)					1	5	15.000	0.750	15.750
Package Allowance: 1200 mins Local Calls,16 GB Data									
Package Charges Double Data and MintuesBD15 (01/01/2021 - 31/01/2021)					1		0.000		0.000
Package Allowance: 200 mins Local Calls,28 GB Data									
Package Charges Discounted Inter. Rates (01/01/2021 - 31/01/2021)					1		0.000		0.000
Package Allowance:									
Value Added Services									
Data	135.762 GB	135 GB	.761 GB			5	0.000		
Sub - Total:									0.000
				Total Charges:			34.000	1.700	35.700

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Page: 5 /8

66933744

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Town: Seef District, Block: 428
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مدينة: ضاحية السيف، مجمع: ٤٢٨
رقم التسجيل: ٢٠٠٠٠١٤٦٧٠٠٠٢

Tax Invoice **فاتورة ضريبية**

Mobile No. 66933744

GRACE SHERYL ANN CHUA ARCIAGA
BLDG 125
ROAD 1123
BLOCK 351, KINGDOM OF BAHRAIN
Tax Identification No (TIN):

No. of Lines: عدد الخطوط 1	Tax Invoice No: رقم الفاتورة الضريبية 93309681	Tax Invoice Period: فترة الفاتورة الضريبية	From: من 01/12/2020 To: إلى 31/12/2020
Contract No.: رقم العقد 1000468054	Tax Invoice Date: تاريخ الفاتورة الضريبية 01/01/2021		

Payment Made: المبالغ المدفوعة:

Amount Due: المبلغ المستحق: (للسداد فوراً)
(For Immediate Payment) BD - 94.500

Current Charges: المصاريف الحالية:
BHD 16.390

Charges before VAT: الرسوم قبل ضريبة القيمة المضافة:
BHD 15.640

VAT ضريبة القيمة المضافة:
BHD 0.750

Charges after VAT: الرسوم بعد ضريبة القيمة المضافة:
BHD 16.390

Total Amount Due: إجمالي المبلغ المستحق:
BD - 78.110

Payment Due Data: تاريخ استحقاق السداد:
21/01/2021

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Usage and Charges Summary

Service	*Total Usage (Min:Sec)*	*Package Allowance (Min:Sec)*	*Additional Usage (Min:Sec)*	*Additional Charges (BHD)*	*Qty*	*VAT %*	*Charges Before VAT(BHD)*	*VAT (BHD)*	*Charges After VAT(BHD)*
Periodic Subscriptions									
Song dedication weekly (One Off)					1		0.160		0.160
Song dedication weekly (One Off)					1		0.160		0.160
Song dedication weekly (One Off)					1		0.160		0.160
Song dedication weekly (One Off)					1		0.160		0.160
Package Charges Post Paid 15 (01/01/2021 - 31/01/2021)					1	5	15.000	0.750	15.750
Package Allowance: 1200 mins Local Calls,16 GB Data									
Package Charges Extra 3 GB Free (01/01/2021 - 31/01/2021)					1		0.000		0.000
Package Allowance: 3 GB Data									
Package Charges New ADDON - Postpaid BD15 (01/01/2021 - 31/01/2021)					1		0.000		0.000
Package Allowance: 200 mins Local Calls,17 GB Data									
Value Added Services									
Local Calls						5	0.000		
Data	7.702 GB	7.686 GB	.016 GB			5	0.000		
Sub - Total:									0.000
				Total Charges:			15.640	0.750	16.390

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66934777

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Registration No: 200000146700002

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مدينة: ضاحية السيف، مجمع: ٤٢٨
رقم التسجيل: ٢٠٠٠٠١٤٦٧٠٠٠٢

Tax Invoice **فاتورة ضريبية**

Mobile No. 66934777

GRACE SHERYL ANN CHUA ARCIAGA
BLDG 125
ROAD 1123
BLOCK 351, KINGDOM OF BAHRAIN
Tax Identification No (TIN):

No. of Lines: عدد الخطوط 1	Tax Invoice No.: رقم الفاتورة الضريبية 93309681	Tax Invoice Period: فترة الفاتورة الضريبية	From: من 01/12/2020 To: إلى 31/12/2020
Contract No.: رقم العقد 1000468054	Tax Invoice Date: تاريخ الفاتورة الضريبية 01/01/2021		

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Payment Made:	المبلغ المدفوعة:
Amount Due: (For Immediate Payment)	المبلغ المستحق: (للسداد فوراً) BD - 93.500
Current Charges:	المصاريف الحالية: BHD 32.500
Charges before VAT: BHD 31.000	الرسوم قبل ضريبة القيمة المضافة:
VAT BHD 1.500	ضريبة القيمة المضافة:
Charges after VAT: BHD 32.500	الرسوم بعد ضريبة القيمة المضافة:
Total Amount Due:	**إجمالي المبلغ المستحق:** BD - 61.000
Payment Due Data:	**تاريخ استحقاق السداد:** 21/01/2021

Usage and Charges Summary

Service	*Total Usage (Min:Sec)*	*Package Allowance (Min:Sec)*	*Additional Usage (Min:Sec)*	*Additional Charges (BHD)*	*Qty*	*VAT %*	*Charges Before VAT(BHD)*	*VAT (BHD)*	*Charges After VAT(BHD)*
Periodic Subscriptions									
Quran Recitation Service (One Off)					1		1.000		1.000
Zain Data Top up 50GB (One Off)					1	5	10.000	0.500	10.500
Zain Data Top up 20GB (One Off)					1	5	5.000	0.250	5.250
Package Charges Post Paid 15 (01/01/2021 - 31/01/2021)					1	5	15.000	0.750	15.750
Package Allowance: 1200 mins Local Calls,16 GB Data									
Package Charges New ADDON - Postpaid BD15 (01/01/2021 - 31/01/2021)					1		0.000		0.000
Package Allowance: 200 mins Local Calls,17 GB Data									
Package Charges Extra 3 GB Free (01/01/2021 - 31/01/2021)					1		0.000		0.000
Package Allowance: 3 GB Data									
Value Added Services									
Data	33.407 GB	33.385 GB	.022 GB			5	0.000		
Sub - Total:									0.000
				Total Charges:			31.000	1.500	32.500

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- المبلغ المبين أعلاه يلزم سداده لصالح شركة زين البحرين ش.م.ب.

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66938777

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مدينة: ضاحية السيف، مجمع: ٤٢٨
رقم التسجيل: ٢٠٠٠٠١٤٦٧٠٠٠٢

Tax Invoice **فاتورة ضريبية**

Mobile No. 66938777

GRACE SHERYL ANN CHUA ARCIAGA
BLDG 125
ROAD 1123
BLOCK 351, KINGDOM OF BAHRAIN
Tax Identification No (TIN):

No. of Lines: عدد الخطوط 1	Tax Invoice No: رقم الفاتورة الضريبية 93309681	Tax Invoice Period: فترة الفاتورة الضريبية	From: من 01/12/2020 To: إلى 31/12/2020
Contract No.: رقم العقد 1000468054	Tax Invoice Date: تاريخ الفاتورة الضريبية 01/01/2021		

Payment Made: المبالغ المدفوعة:	
-02/12/20 Web Based Transaction:	BHD 1.000
Amount Due: المبلغ المستحق: (للسداد فوراً) (For Immediate Payment)	BD - 93.500
Current Charges: المصاريف الحالية:	BHD 32.500
Charges before VAT: الرسوم قبل ضريبة القيمة المضافة: BHD 31.000	
VAT ضريبة القيمة المضافة: BHD 1.500	
Charges after VAT: الرسوم بعد ضريبة القيمة المضافة: BHD 32.500	
Total Amount Due: إجمالي المبلغ المستحق:	BD - 61.000
Payment Due Data: تاريخ استحقاق السداد:	21/01/2021

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Usage and Charges Summary

Service	*Total Usage (Min:Sec)*	*Package Allowance (Min:Sec)*	*Additional Usage (Min:Sec)*	*Additional Charges (BHD)*	*Qty*	*VAT %*	*Charges Before VAT(BHD)*	*VAT (BHD)*	*Charges After VAT(BHD)*
Periodic Subscriptions									
Quran Recitation Service (One Off)					1		1.000		1.000
Zain Data Top up 20GB (One Off)					1	5	5.000	0.250	5.250
Zain Data Top up 50GB (One Off)					1	5	10.000	0.500	10.500
Package Charges Post Paid 15 (01/01/2021 - 31/01/2021)					1	5	15.000	0.750	15.750
Package Allowance: 1200 mins Local Calls,16 GB Data									
Package Charges Extra 3 GB Free (01/01/2021 - 31/01/2021)					1		0.000		0.000
Package Allowance: 3 GB Data									
Package Charges New ADDON - Postpaid BD15 (01/01/2021 - 31/01/2021)					1		0.000		0.000
Package Allowance: 200 mins Local Calls,17 GB Data									
Value Added Services									
Data	41.266 GB	41.239 GB	.026 GB			5	0.000		
Sub - Total:									0.000
				Total Charges:			31.000	1.500	32.500

Get the all new Galaxy Note 20 5G and Note 20 Ultra 5G on easy instalments or in cash!
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- إجمالي المبالغ: المستحقات والمدفوعات التي تمت منذ إصدار آخر فاتورة.
- المبلغ المبين أعلاه يلزم سداده لصالح شركة زين البحرين ش.م.ب.

- Total payments, credits and debits applied since last invoice.
- The above amount should be paid to the order of Zain Bahrain B.S.C.

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